

Campus to Corporate





iOPEX is an **Automation-Led** digital transformation services company
Specializing in **Operations Excellence** for large enterprises

Overview



1000+ Bots



3000+ Employees



50 of 100 Fortune 100



72+ Customers



1400+ Processes
Transformed



6 Locations
US, Canada, UK, EU,
India, Philippines



\$ 750 MN Frictionless
Revenue Enabled



\$ 1.5 Bn cost
Transformation

Outcome Driven company, leading innovation and EBIDTA savings for our customers

Our Leadership



Shiv Kumar
Founder & Chairman



Harsha Ramamurthy
Senior Vice President-
Digital Transformation



Archana Srinivasan
Chief Financial Officer



Nithya Priya Rajkumar
Vice President – Enterprise
TAC & Infrastructure



Sudhakar Sathiyaseelan
Vice President –
Digital/ Operations



Krishnan Rangi
Vice President -
Information Systems



Shiva Ramani
CEO



Yegnaramakrishnan
Vice President - HR

Our Vision and Mission



Where do we aim to be?

To build a global corporation renowned for its relentless focus on optimization, distinguished by its repertoire of inventive processes, enterprising staff, and cutting-edge tools.

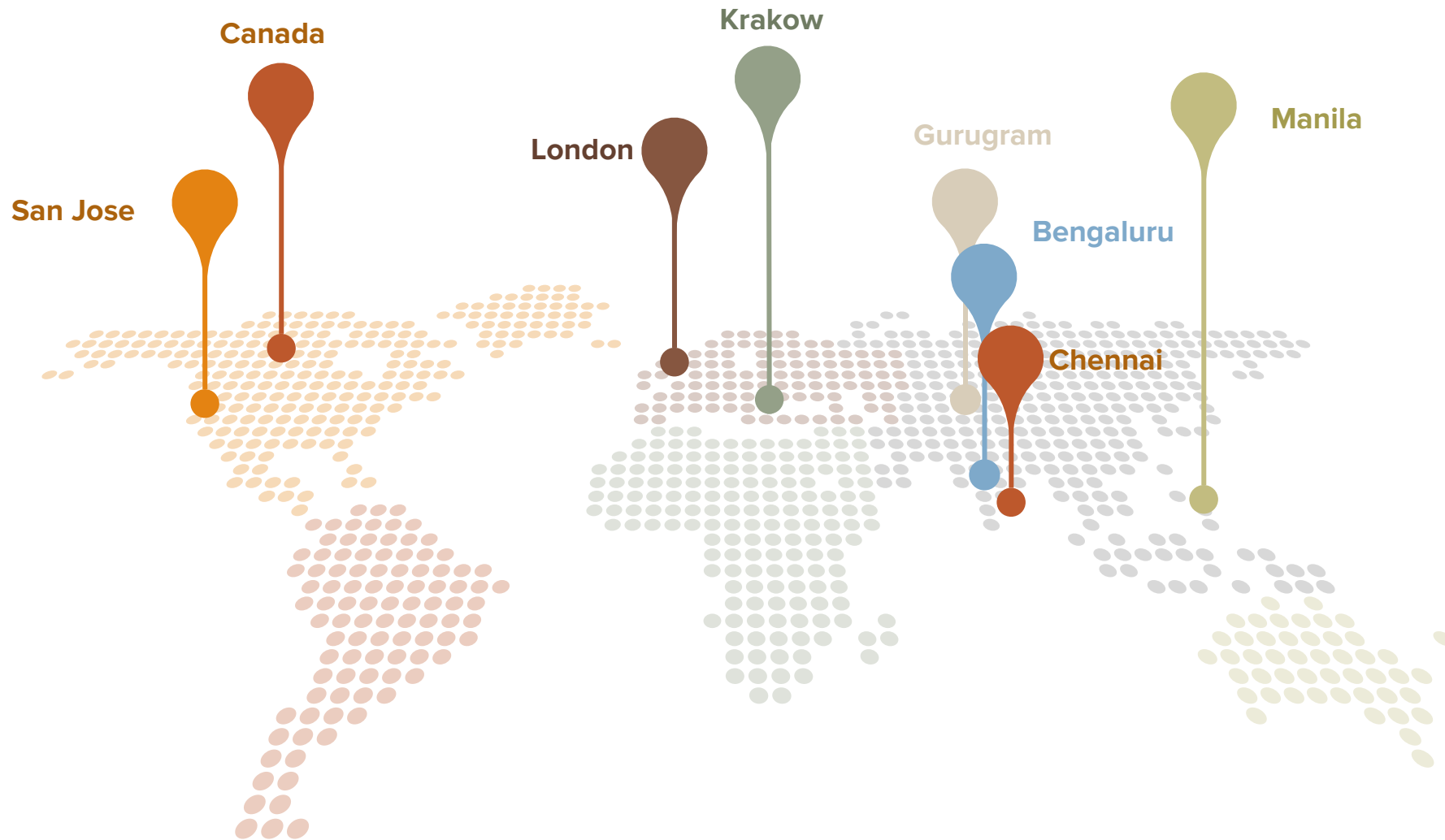


What makes us different?

To significantly improve operations efficiency and reduce the cost of operations for our Customers.



Our Locations



Our Core Values



We hold ourselves to high moral principles through honesty, commitment, & trust.

We build relationships through fairness, respect, and standing for what is right in a fair and unbiased manner.



We aim to add value to our customers by being responsive with a solid commitment to delivery.

We take ownership and act as one global team committed to achieving shared goals.



We promote an Intrapreneurial culture by applying innovation and creativity to everything we do.

We help transform ideas into profitable ventures to advance and grow.



We empower our employees through open communication, cooperation, & trust.

We drive professional excellence through collaboration, knowledge sharing, and learning.

Our Clients



Consult & Strategize



- > 2Mn signals processed and analyzed
- ~35% faster operating outcomes strategized
- ~10k business processes transformed

Design & Build



- 2000+ Operational Virtual workers (BOTS)
- 14,300 new features created to simply operational platforms
- 1760 new release rolled out per year

Operate & Optimize



- 1.5 billion cost transformation infused
- ~750 MNz frictionless revenue generation
- ~ 30% workforce re-purposed



Job Description



Designation

Trainee Engineer



Work location

Bengaluru & Gurugram



Shift

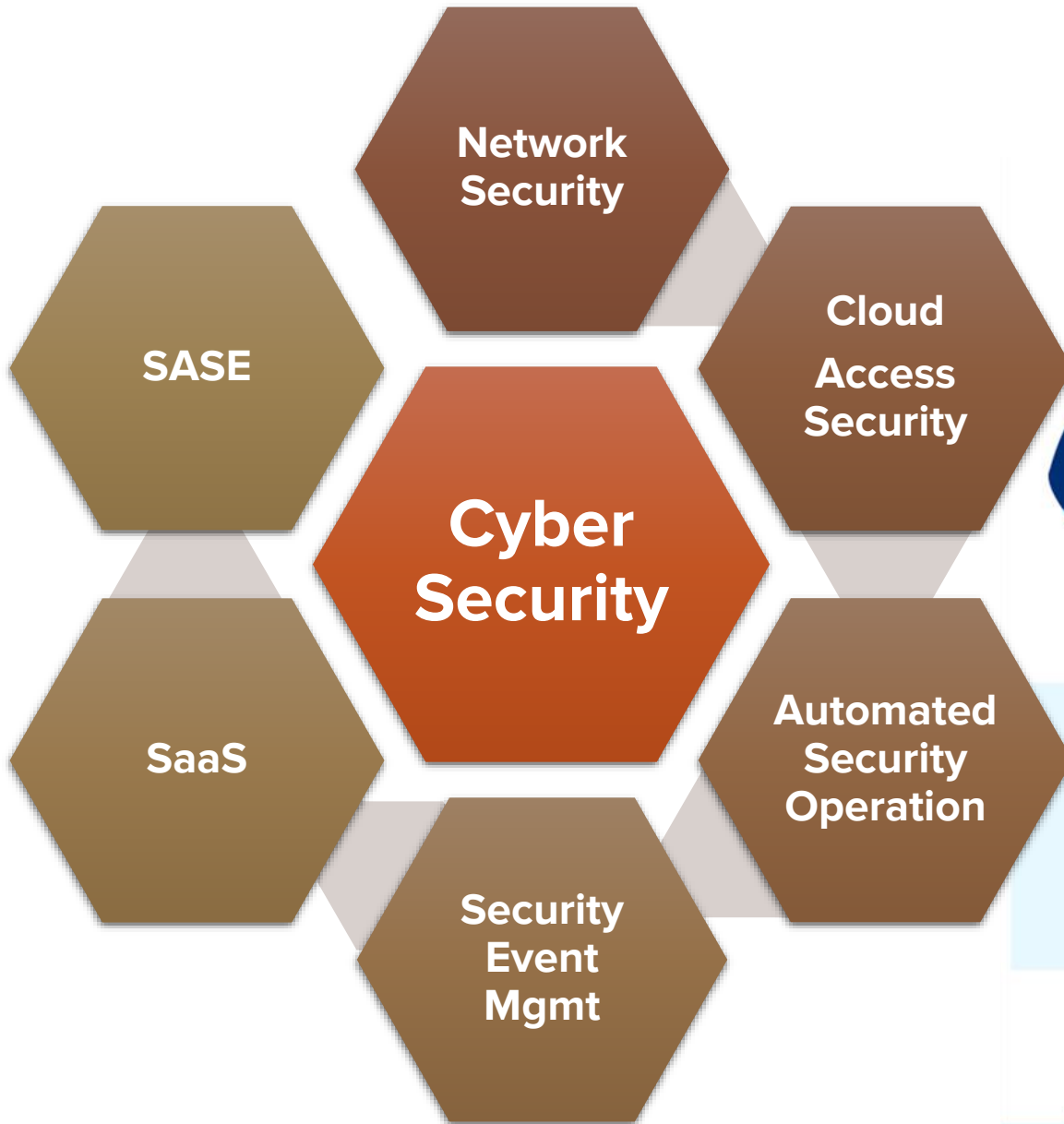
Rotational
24/7

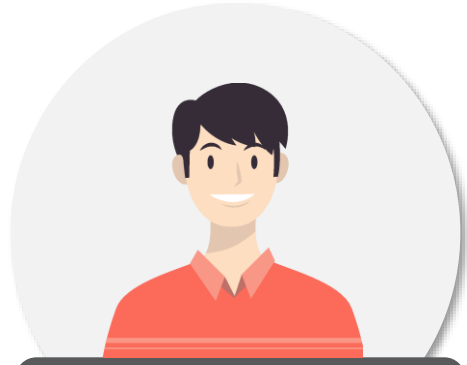


Skill Set

Basic knowledge of computer networks including routing & switching, and security technologies.

Excellent communication skills and should be able to convey thoughts without hesitations.





Level 1

- Basic support and troubleshooting
- System availability and performance monitoring
- Back-office activities: modifying accounts, password resets, communication with end users



Level 1.5

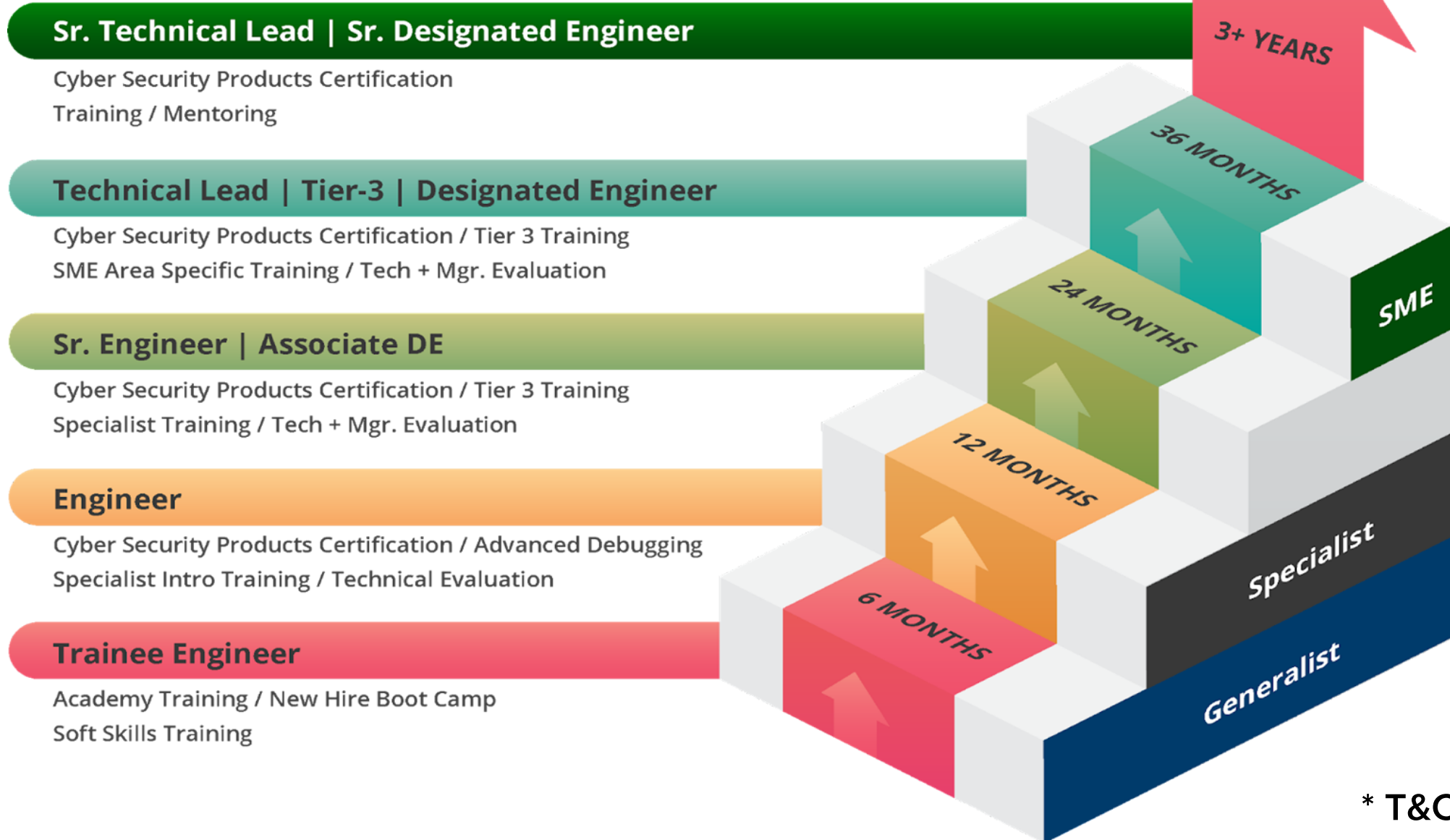
- Provide DevOps services
- Deploy monitoring systems
- Configure servers
- Move IT infrastructure to the cloud
- Environment changes
- Audit support



Level 2+

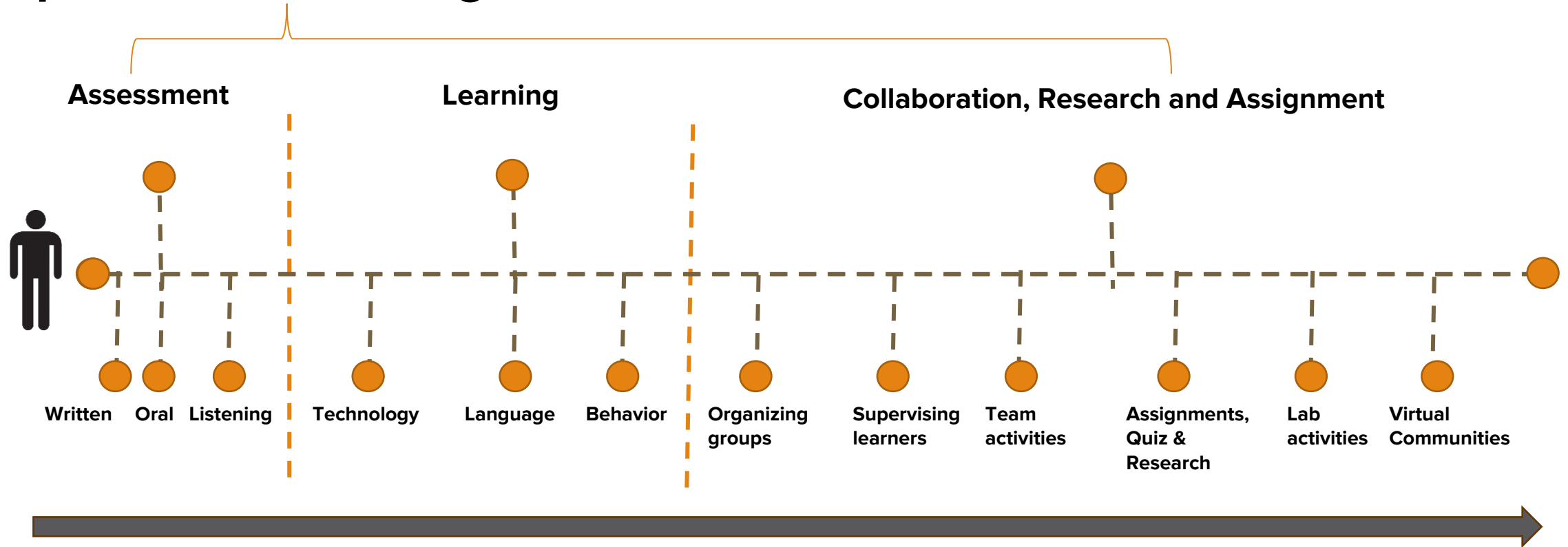
- Fixing bugs
- Implementing new features
- Updating legacy apps
- Performing audit and code review
- Compliance Support

Career Growth Path



* T&C applied

Experiential Learning



Learning Methods

Synchronous Learning

Asynchronous Learning

Blended Learning

Inquisitiveness

Tech Course

- 16 Modules
- 147 Sub courses/Videos
- 68.5 Hrs. of actual video duration
- Lab activities for every sub courses

Live: Tech Sessions

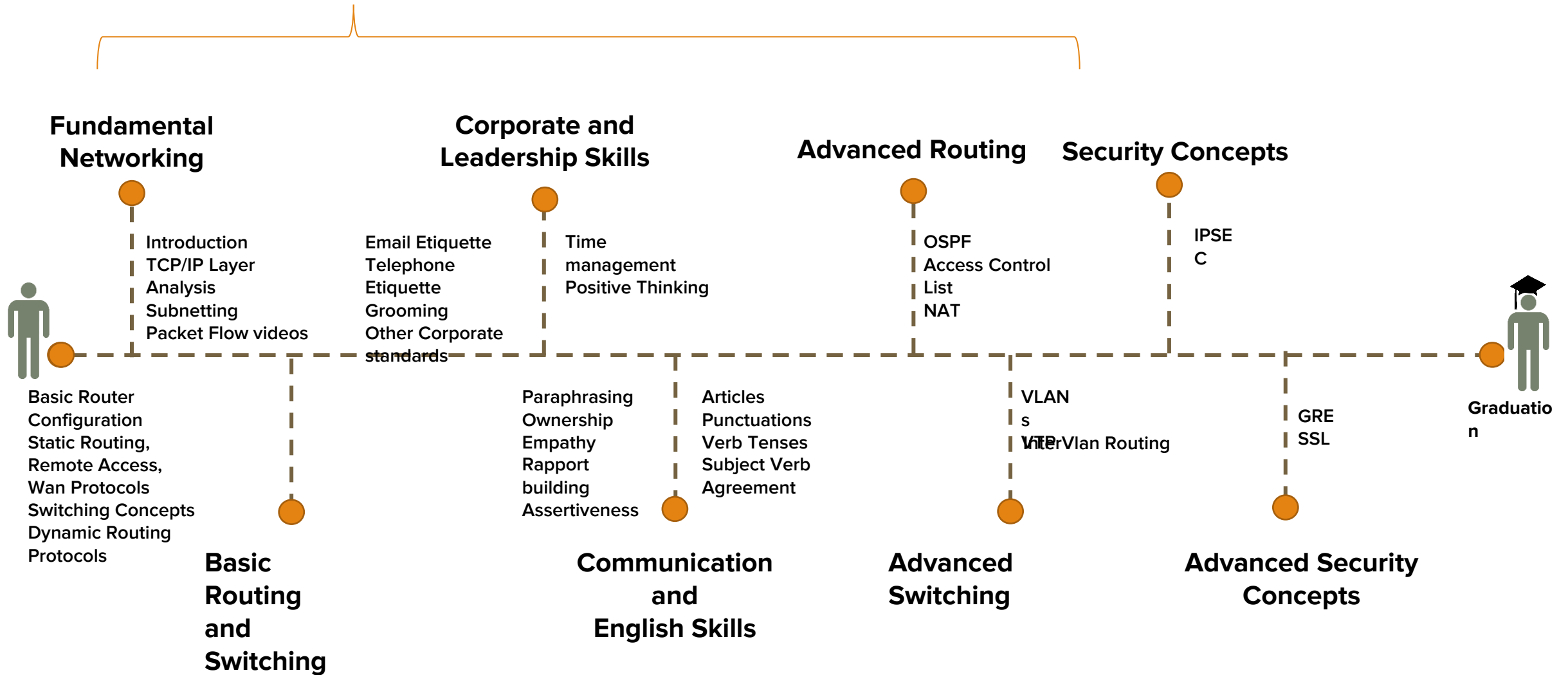
- 16 Modules
- Daily connect with experts
- 2.5 Hrs/ day
- Lab activities shadowing the trainer for every sub courses

Assessment

- 18 Basic MCQ based assessments
- 700+ sub course specific questionnaires
- Proctored Mid and Final Assessments

Training Flow

Tech + Soft skills + Behavior



Roadmap C2C



Onboarding

1. Production training ready
2. Sound technical knowledge
3. iOPEX ready

Introduction, LMS Course and Assessments

A set of tech course are designed to meet the training requirements with MCQ based assessment to check the knowledge

Final Assessment

1 on 1 assessment to evaluate technical, behavioral and communication skills

01

02

03

Live Non-Tech Course

Live training to enable engineers with corporate standards, communication and behavioral skills

Live Tech Course

Live technical training on daily basis to emphasize routing, switching and security knowledge

05

04

Beyond Work.....



At iOPEX, we value our employees

Rewards & Recognition

Employee appreciation

Every day, individuals and teams do things worth celebrating.

At iOPEX,

We foster a sustainable culture of recognition where we reward individuals and teams who are at the core of our success.

Gold Club

Best Newbie

Star Performer

Prime Player

Customer Success
Champion

Best Team

Work

Our IJP program helps to grow cross-functional & attain skills out of the perimeter



Health

We conduct regular health sessions / Checkups



Family

We celebrate along with your family, let's bring them along on Family Day celebrations



Friends

Buddy is essential to settle faster, we encourage, train & Certify Buddies



Fun

Fun in work changes work to experience & moment



Health comes first

ΦiOPEX



We don't let **STRESS** take our employees' **BEST**

EMOTIONAL WELLNESS PROGRAM

In partnership with  **Your DOST**

Talk to **1000+** experts anonymously about



Self-improvement



Family Issues



Stress Management



COVID-19 Anxiety



Work-life Balance

We work with 'Your **DOST**', our Emotional Wellness partner to make sure you work Stress-Free

Employee Engagement @iOPEX



**Long Service Award:
3/6/9 Years.**



**iRA Women Forum: Special
sessions for women employees.**



**Monthly & Quarterly
rewards and recognition.**

- **iRISE for spot recognition.**
- **Transparent & continuous feedback system for PMS having quarterly reviews.**
- **Team Outing.**
- **Monthly engagement activities on floor and outdoor events.**
- **Benefits: Food & commute at nominal cost, Insurance: Mediclaim & Accidental Insurance**

Thank You !